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### Addressing Gaps in Care Through a Medical Student-Led Cancer Screening Project

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# BACKGROUND

- Colorectal (CRC), breast (BrCa), and cervical cancer are among the most preventable cancers that have demonstrated proven benefit of early screening.
- Despite strong evidence to support the importance of early detection and intervention, noncompliance to screening guidelines remain.
- The implementation of interactive telephone reminders has been shown to increase adherence to cancer screenings.
- Community service learning has been utilized within academic medicine as an effective way to teach clinical skills, advocacy and empathy.
- We developed a medical student-led project involving phone calls to patients within the Rowan-Virtua **Department of Family Medicine's Accountable Care** Organization (ACO), which includes 5,313 patients.

## **OBJECTIVES**

• To assess the efficacy of a medical student-led service-learning project on increasing adherence to colorectal, breast and cervical cancer screening guidelines.

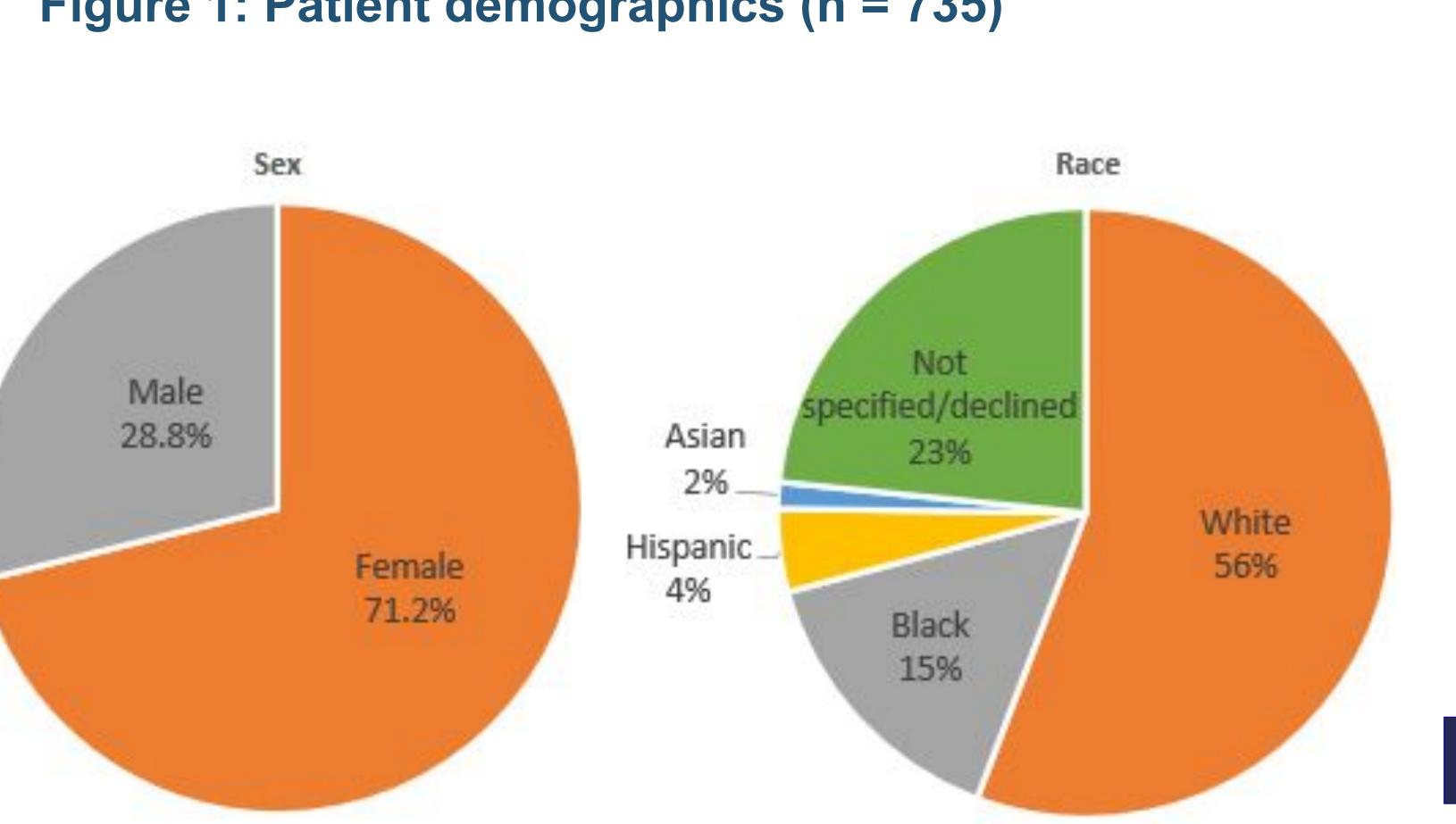
## METHODS

- Patients between the ages of 21-75 (n = 735) were identified as due or up-to-date on cancer screenings based on electronic medical chart review.
- Volunteers were trained to contact patients to discuss options for overdue screenings and then place corresponding referrals.
- Screening recommendations were based on United States Preventative Services Task Force (USPSTF) guidelines.
- Patients were contacted between June 2022 and April 2023.
- Patient demographics such as sex, age, and race were collected and recorded.
- Outcome measures for this project included patient eligibility, number of patients reached, number of referrals placed, and number of up-to-date patients.

# **Addressing Gaps in Care Through a Medical Student-Led Cancer Screening Project**

Matthew Green, MPH; Hannah Ngo; Dakota Pastore, MPH; Jenna Zappetti; Olivia Siciliano, MPH; Meghan McQuade; John Sauer; Anne Jones, DO, MPH Department of Family Medicine, Rowan-Virtua SOM

### Figure 1: Patient demographics (n = 735)



• The mean age (sd) was 57.9 (11.5)

### **Table 2: Outreach outcomes**

### OUTCOMES

| Total Eligible for phone call | N = 643 (87.5%)                        | N (%)      |
|-------------------------------|--|------------|
|                               | Due for colorectal<br>cancer screening | 472 (64.2) |
|                               | Due for breast cancer<br>screening     | 282 (38.4) |
|                               | Due for cervical<br>cancer screening   | 313 (42.6) |
| Patients reached via phone    | N = 323 (50.2%)                        |            |
|                               | Referral/order placed                  | 99 (30.7)  |
|                               | Up to date                             | 75 (23.2)  |
|                               | Declined                               | 149 (46.1) |
| Referrals Placed              | Colonoscopy                            | 28 (5.9)   |

| or phone call | N = 643 (87.5%)                        | N (%)      |
|---------------|--|------------|
|               | Due for colorectal<br>cancer screening | 472 (64.2) |
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|               | Declined                               | 149 (46.1) |
| d             | Colonoscopy                            | 28 (5.9)   |

colonoscop, Fecal DN Mammo

Pap sme

# RESULTS

| NA    | 38 (8.1)  |
|-------|-----------|
| ogram | 38 (13.5) |
| ear   | 30 (9.6)  |

- screening.
- 323 (50.2%) patients were reached via phone. Among those:
  - 30.7% received a referral for cancer screening
  - 23.2% reporting being up to date on screenings

  - 46.1% declined screening.
- This intervention closed care gaps for 12.1% of patients within the ACO.

• This project can be used as a framework to establish similar initiatives at other institutions to continue increasing the number of patients screened and close the gap in missed or delayed screenings.

- Dr. Anne Jones, Michael Mowery, Kathleen Taylor and Dr. Allison Mancuso for their continued support on this project
- This study was approved by Rowan-Virtua SOM Institutional Review board (PRO-2022-255)

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• Per chart review, 643 (87.5%) patients were determined to be due for at least one cancer

# CONCLUSIONS

• This student-led medical outreach project was successful in promoting increased adherence to national cancer screening guidelines.

## ACKNOWLEDGEMENTS

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